

# SANTA POCKET

The leading Smart Delivery solution in Vietnam

# To-door delivery does not work well

# <section-header>

- Time-consuming at-door receipt
- Cost inefficient
- Package safety

- Inconvenient pickup
- No flexibility of pickup time option
- Theft of packages

#### **RELATED PARTIES**



- Building & property venue
- Inefficient logistics
- Environment & Urban's negative effects

# SantaPocket network – Simple, quick and convenient solution



#### WHAT IS SANTAPOCKET?

SantaPocket is a fully automated and secure smart parcel locker network that allows users



#### **HOW SANTAPOCKET BENEFIT THE STAKEHOLDERS?**

LOGISTICS COMPANY & SHIPPERS



at-door delivery 20% parcel handling cost. **10%** Improve user experience & loyalty. PARCEL RECEIVERS



receiving time 80% Flexible pickup **Reduce parcel theft** 

#### **BUILDINGS & FACILITIES OWNERS**



Service quality

Diversify revenue stream

Optimal and effective asset management.

**ENVIRONMENT, URBAN, & SOCIAL EFFECTS** 



Reduce CO2 and fuel consumption

Traffic congestion

Promote charity & recycling activities

## Global & Vietnam market potential

#### **Global Market**





Deloitte

GlobalNewswire



Smart delivery locker

# PUDOs

#### Vietnam Market

#### Existing Smart Solutions for Last-mile delivery



# Which Smart Parcel Locker (SPL) model suit Vietnam market?



(1) survey by TGM, Oct 2022 | (2) Public property protection in Vietnam

Reasons why common SPL models do not fit in the Vietnam market

#### Vietnam's Market traits & sentiment

Poor public transportation



Low public asset security

#### SPL is a "startup unfavorable" industry

High operating expense



Multi-side integration & operating complexity

#### Vietnam landscape promise opportunity but dictate the need for a modified & creative SPL business model

# What makes SantaPocket one-of-a-kind?



Santa Ecosystem is a integrated digital & e-commerce oriented platform that offers convenience, utilities and values to users via "sharing economy" and technology enabled infrastructure



#### SantaPocket is the key user-conduit for the ecosystem



Last-mile delivery & e-commerce oriented



Utility-rich & ecosystem approach



Innovative go-to-market with low CAC



Sustaining & better economics

### **Product & Service - Locker services**

SantaPocket service is operated via smartphone and eliminated of touchscreen



# RENT SELF-RENT

- Click "Seft-rent" on App
- Scan QR code on locker
- Choose drawer
- Place parcel into drawer
- Close drawer



Receiver Click "Authorize" Authorized person

- Receive notification
- Scan to Open drawer
- Take out the Parcel
- Close the drawer

# **Product & Service**

Industry-leading hardware powered by state-of-the-art and malleable software is how Santa is redefining parcel & last-mile logistics.



Smart Parcel Locker network throughout Vietnam

#### IoT-based Hardware (In-house-built)

- Low production cost
- Modular design
- Super-secure & safe locker
- Modern & friendly appearance
- High stability

#### Mobile app (In-house-built)



- User-friendly interface
- Convenient for use
- High security
- Utility-rich (payment wallet, Other services & Miniapp)

#### Software

#### (In-house-built)

- Locker Remote Control
- Robust System Scalability
- Bulk Data Management
- All-Time Cloud Visibility
- Cross-hardware Interoperability

#### Management system (In-house-built)

O Alema		untridy rising G Production			
El Caterina -	A44.4				
100					
Doos	10	Name	Available Pockets	Deactivated Porchast	
Devices	13	Alchimie Coffee (SP0060)	52:57	017	
Deplays	43	Gentral Premium Tower & (SP0053)	17:17	017	
Tasia	-41	De Capella (SP0029)	44.51	051	
Connections	72	Diamond Britlant (SP0083)	3634	024	
QR Code Readers	20	Diamond Island - Bora (SP0018)	12/17	6177	
Delteries	.9	Diamond Island - Hewell (SP0016)	52(17	017	
C. STRUCTURE		Exterile Hericites T2 (SP0058)	1017	0.17	

- Interactive Dashboard & Digital process
- General Management (IoT application) feature
- Team Management features

# Product – Seamless package experience

Level up customer satisfaction with uninterrupted smart locker services



24/7 Customer Support Proactive contact customer at every stuck point



#### **IoT based Health Monitoring**

Monitor real-time reports of mechanical, electrical & connectivity failures



Network and Data security 2048 Bit Protection of wireless data transfer and payment information



Reporting and analytics Pre-programmed data analysis modules to track usage patterns and more



#### Instant Alerts via mobile Deliver instant alerts for customer authentication and service notifications



#### Free trial

Free for 2-week trial, 3 free first uses, first 1 hour free (until further notice)

# **Business Model**

Utilize the robust synergy of collaboration to accelerate the network





Santa provides other services included in ecosystem (via mobile app) for end-users

Utility ecosystem

Β'

Host a Locker

Leverage Locker Network



Leverage massive customer base



(other service)



Leverage massive customer base

Santa Ecosystem

## **Business Model - Monetization**

Revenue stream & SantaWallet (CornToken)



- One-time purchase
- Installment
- Revenue sharing



#### Sale of SaaS

- Subscription
- Revenue sharing



#### Locker rental

- Pay per use
- Subscription



#### M&R & Operation Services

- Subscription
- Revenue sharing



- Marketing service fee
- Transaction-based







# Business Model - Target customer & audience

#### Locker service user

(key cities: HCM & HN)

#### Locker host



#### End-consumer

Be proactive in delivering/receiving, have additional safe and convenient Parcel Locker receivers



#### Delivery service provider

Reduce cost and manpower, provide new technology solution to optimize delivery Ecommerce marketplace, logistics company, E-post company





Minimize loss of goods, clean corridor areas, ensure landscape and service residents

Building owner, office, university, hospital, public space

#### **Related parties**

#### Brands



Brand promotion, discounts, online business. Attract and track the number customer coming to "Try & Buy"



#### Charity organization

Organize charity activities and use the Santa app as a platform to call for and contribute directly



#### Payment service provider,FIs

Support payment when shopping at Santa pocket application

# Competitive strategies - Creative elements for user growth & revenue streams

Unique miniapps that trigger and convert customers

#### SANTASURPRISE



Innovative sampling marketing solution





#### SANTACHARITY (SANTAGIVING)



#### Innovative digital charity solution

**Product donated** 1K+ in 1 month





## Competitive strategies - Santa's Flywheel effect

A virtuous circle that underpins our growth strategy

#### What we provide

#### **For consumer**

- ✓ Convenience & Flexibility
- ✓ Reliability
- Ease of use
- Sustainability
- Time-saving
- ✓ Utility-rich
- ✓ Value-for-money

#### For locker host/ locker

#### partners

- ✓ More sale/ revenue
- ✓ Reliability
- Low delivery cost
- Sustainability



#### How we do

#### **Step1: Educate the market**

- ✓ Flagship profiles of 3 groups of users
- Invest/ partnership with current players
- Organic demands captured by
- marketing & brand strategy
- Focus on HCMC market

# Step 2: User & Delivery agents growth by referral

- Continue to improve added values
- ✓ Users start to share their experience to others

SCALE & SCOPE ECONOMIES

#### **Step 3: Business model diversifying**

- Property managements will join more by franchise model
- ✓ More options to sell lockers/ solution
- Expand to other cities/ countries or other customer segments in the eco system

#### WIDER NETWORK



#### Our tractions

37 +locations

32K+ users

300K+ transactions

100 +

lockers



#### Our partners

















# FANK YOU

